



Online ordering and credit card payment option available for Student Concession SmartRider cards

Introduction

To make the process of ordering student SmartRider cards for students who attend schools that do not wish to order cards on the child's behalf, we have developed an online order, and credit card payment facility to assist with this process.

Method

Parents would go to our securely hosted web site, <http://www.monitorwa.com.au/smartrider>, click "buy online", select the school their child is attending, key in the first name, Surname, and DOB of their child. If their details are found they will be taken directly to the secure Credit card payment system. If not found, they will be prompted to enter all required information before being entering the payment section.

The SmartRider card will be printed as normal and sent directly to the school, the school will check the student is still current and hand the card out to the student.

NOTE: Only schools that send back the attached form, to agree to participate in this ordering method, will be available for the parents to select on the web site. New photos or changes to any details will not be available through this system and students must have their photo taken and updated by the school if they wish for this to be changed. This web ordering system can be used in conjunction with any of the current methods in place, and all cards ordered through this system will be clearly identified in the documentation that accompanies all card orders.

Individual's identity security

The web site used to order online is an SSL secured website. Monitor WA has further secured the student's information by only storing a minimum of data on this site. Only a students Name and DOB are kept on the site for re-order options. No personal address details are kept on this site. If a student is required to enter all their details (new card orders), the details they enter are removed once the data transfers to the bureau for the production of the card.

Credit card security

The payment process is handled by Eway who specialise in online payments and is a reputable, established Australian company. More information on Eway can be found on their web site www.eway.com.au.