

PATERSON & DOWDING

*Barristers Solicitors and Notary
Specialists in Family Law*

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Wednesday, May 22, 2002

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To Whom This May Concern

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It is with pleasure I offer this letter of referral for Monitor Business Machines.

Paterson & Dowding have been using Monitor's cost recovery system since early 1997 to track and charge photocopies to our clients. The Monitor System has proven to be an asset in this regard. Its ease of operation and superb reliability has ensured we have accurately captured all copying and allocated them to the appropriate clients without fuss.

The after sales support has been faultless. The service team has always responded promptly on the few occasions we have needed help. They have been eager to assist with any aspects of the system and conducted themselves in a courteous manner.

I would recommend Monitor to any professional firm looking for a reliable cost recovery system that is supported by a prompt reliable local service team.

Yours Faithfully
Paterson & Dowding



Marian Burrows
Administration Manager