

0006 BSH ADM  
BSH/BAR

22 June 2000

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

We have had Monitor machines attached to our photocopiers and fax for some four years.


Initially, the staff at Monitor dedicated considerable time and effort to ensure that these machines linked successfully with our accounting packages.

These devices have proved simple, efficient and virtually fool-proof. Our cost recovery using Monitor machines has been far more effective than previous systems and the machines have paid for themselves many times over since installation.

We have found that maintenance and repair is almost unnecessary and on the rare occasions when help has been required, assistance has been prompt, effective and courteous.

We have been extremely satisfied with our investment in these machines and would not hesitate to recommend both them and the staff at Monitor Business Machines.

Yours faithfully  
**HLB MANN JUDD**

  
**B S HANRAHAN**  
Administration Manager