

**Monitor Business Machines Pty Ltd**

5 Naval Parade  
Ocean Reef WA 6027

5 May 2001

**Attention: David Welles**

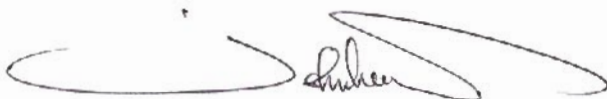
To whom it may concern

The Guild Copy & Design Centre places great importance in providing an easy-to-use and a minimum maintenance swipe card system for university students. Since installing the Monitor card system for almost close to 5 years, I have found the Monitor system very reliable and almost maintenance free. There were no difficulties using the Monitor system at all from day one of installation and generally met with favourable comment from all my staff.

Recently, there was a need for quite an expensive upgrade. However, I appreciated the professionalism, in particular, the Sales Manager, David Welles, who conveyed our concerns and circumstances. The final solution and package from Monitor Systems was generous and well within our budget. It was, indeed, a pleasure to deal with Mr. Welles who certainly assisted us with regard to finding the best possible solution.

I have no hesitation in recommending Monitor to any company requiring their services.

Yours sincerely



John Hew - Manager  
Guild Copy & Design Centre  
Curtin University Student Guild

